LLCC Learning Lab FAQs

WHERE is the Learning Lab Located?

- Lower Level of the Library in Sangamon Hall.

WHO uses the services of the Learning Lab?

- Students who are transitioning from high school to college.
- Students who are returning to school later in life.
- Students who want to improve their academic performance
- Students who want to learn to study more efficiently.
- Students who are struggling with their courses.
- Students who want to relieve stressful situations.

WHAT do these services cost students?

- Nothing! All services are free to students.

WHAT services are provided by the Learning Lab?

- Academic Success Professionals: Academic Success Professionals help students learn how to study more efficiently, take and use notes, manage their time, read textbooks, etc. They also give content assistance. For an appointment call 217-786-2396. Monday Thursday 8:00 AM to 8:00 PM; Friday 8:00 AM to 5:00 PM.
- Math Center: Staffed by professionals who answer students' questions and assist with homework. Help is provided on a walk-in basis. Monday Thursday 9:00 AM to 7:30 PM; Friday 9:00 AM to 3:00 PM. (Hours vary during the summer.)
- <u>Science Center:</u> Staffed by professionals who answer students' questions and assist with homework. Help is provided on a walk-in basis. Contact **217-786-2396** for hours.
- <u>Writing Center:</u> Staffed by faculty in the English Department who help with writing assignments or composition class questions. For a 30- minute appointment, call 786-2341. <u>Monday Friday 8:00 AM to 3:00 PM and Evenings Monday Thursday 5:00 PM to 8:00 PM.</u> (Hours vary during the summer.)
- **Peer Tutoring:** Staffed by trained and certified student tutors. Help is available for over 75 LLCC courses. For appointments, call **217-786-2396**.
- **Supplemental Instruction:** Small group study sessions led by trained individuals who know the class and the instructor. For more information, call **217-786-2396**.
- Testing Area: Monitored by professional staff. Tests proctored are make-up tests by the instructors; tests for students requiring special accommodations. NO ACT; other college tests; and placement tests. Phone 217-786-2376. A photo ID is required to take an exam. Monday Thursday 9:00 AM to 6:00 PM and Friday 8:30 AM to 4:00 PM.
- Special Needs Services: Support services are available to students with disabilities. Supporting documents are required and additional assessments may be conducted to determine appropriate accommodations. Phone 217-786-2828 or 217-786-2869. Monday Friday 8:00 AM 5:00 PM.
- <u>Student Development Professional:</u> A licensed, professional counselor works with students who have personal or stress management issues. Walk-ins or appointments. Phone **217-786-2231**. <u>Monday Friday</u> 8:00 AM 5:00 PM.

ON-LINE availability? Absolutely! Go to our Learning Lab web page at www.llcc.edu/learnlab.

Help is ALWAYS available! Think of the Learning Lab as a fitness center – not an emergency room!