Guidelines and Procedures for Students with Disabilities

Accessibility Services at Lincoln Land Community College

Lincoln Land Community College, committed to ensuring excellence in teaching and learning, provides reasonable accommodations for students with a documented disability. The faculty and staff at LLCC work to address learning barriers in order to help students reach their educational goals.

Please contact the Accessibility Services office at 217.786.2599 or 217.786.2869 to schedule an appointment. The Accessibility Services office is in Millennium Center, Room 1120.

Table of Contents

Legal Mandates	3
Section 504 of the Rehabilitation Act	3
Americans with Disabilities Act of 1990	3
Documentation	
Accommodations	5
Policy	
Procedure	
Types of Accommodations	5
Timelines for Accommodations	7
Personal Services	8
Commitment to Success	8
Student Rights and Responsibilities	9
Student Grievances and Appeals	10
Informal Grievance Process	11
Formal Grievance Process	12
Formal Grievance and Appeal Committee Structure	13
Due Process Rights	13
Confidentiality	14
Contact Information	15

Legal Mandates

Section 504 of the Rehabilitation Act

Section 504 of the Rehabilitation Act of 1973 is a federal civil rights law which protects the rights of persons with disabilities in any program or activity receiving federal funds.

"No otherwise qualified individual with a disability in the United States . . . shall, solely by reason of her or his disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance"

Americans with Disabilities Act of 1990

The Americans with Disabilities Act of 1990 also protects qualified persons with disabilities from discrimination in many areas of postsecondary education including, services, programs, or activities.

The law defines a person with a disability as someone who has a physical or mental impairment that substantially limits one or more major life activities. The definition further indicates that you are a "person with a disability" and entitled to protection from discrimination if you have a disability, if you have a history of a disability, or if you are regarded as having a disability.

An "otherwise qualified" disabled individual is defined as one who, with an auxiliary aid or reasonable accommodation, can meet the academic requirements that an institution can demonstrate essential to its education program.

Documentation

Students requesting disability-related accommodations at Lincoln Land Community College (LLCC) may submit supporting documentation from a licensed or credentialed evaluator in support of the student's self-reported need for accommodations.

Documentation must include:

- Clear diagnostic statement that describes how the condition was diagnosed and provides information on the functional impact of the condition. This may include, but is not limited to, a clinical description, DSM diagnostic codes, educational assessments, neuropsychological assessment, or instruments specific to disability. Diagnostic methods must be congruent with the disability and with professional practices.
- 2. **Description** of the progression or stability of the disability over time and in context. Please address the severity, frequency, and/or pervasiveness of the condition(s).
- Descriptions of the current environmental barriers or functional limitations related to the condition. Quality documentation will demonstrate how the major life activity is impacted.
- 4. Recency of documentation should reflect the current impact of the disability on academic performance. If the documentation is inadequate in scope or context or does not address the individual' current level of functioning and need for accommodation, reevaluation may be warranted.
- 5. **Treatments, medications, accommodations, assistive devices currently prescribed or in use:** Describe treatments and their effectiveness in ameliorating the impact of the disability.
- 6. **Signed by a licensed or credentialed evaluator**, with specific training or expertise related to the condition being diagnosed. This should be verifiable with signature, licensure, letterhead, and/or contact information.

Accessibility Services at Lincoln Land Community College strives to align with the principles and recommendations of the Association on Higher Education and Disability, Guidance on Documentation Practices.

Accommodations

Policy

Accessibility Services responds to each student with a disability on an individual basis. Once the student self-identifies and the disability is supported, reasonable accommodations are determined based on the current impact of the disability on academic performance.

Procedure

Once Accessibility Services has approved a student's submitted documentation, Accessibility Services and the student, through an interactive process, develops an Accommodation Plan. Accessibility Services does not retroactively provide accommodations, they will be implemented from the date noted on the Accommodation Plan, during the current Academic Year only. Accessibility Services will then issue an Accommodation Memo to appropriate faculty member(s). Students will then follow the procedures for implementing accommodations.

Timelines for Accommodations

Many students request accommodations and addressing those needs requires time. The following list indicates how long it MAY take to arrange specific accommodations. Please inform Accessibility Services immediately upon registering for courses in order to secure accommodations in the timeliest manner.

Type of Service	Time Required
Interpreting Services	6 weeks
Alternative classroom furniture or other facility requests	6 weeks

Type of Service	Time Required
Alternative course materials or formats	4 weeks
Electronic Format of Textbooks	4 weeks
Note Provider Services	4 weeks from beginning of semester
Extended Testing Time	1 day prior to test date
Proctored Exam Services (Reader, Scribe, Separate Testing Location)	3 days prior to test date

Personal Services

Colleges are not required to provide "personal services" to students with disabilities. Below are some common personal services:

- Personally prescribed medical devices (eyeglasses, wheelchairs, hearing aids, etc.)
- Personal transportation
- o Personal assistance to transport books or other personal items

Commitment to Success

Lincoln Land Community College is committed to student success; however, we do not require students to use accommodations nor will we provide them unless they are requested by the student. The student is responsible for requesting appropriate accommodations.

Student Rights and Responsibilities

Rights

- Students have the right to equal access of educational programs, services, activities, and facilities
- Students have the right to reasonable and effective accommodations,
 adjustments or auxiliary aids unless they cause an undue burden
- Students have the right to be an active participant in the development of an Accommodation Plan
- Students have the right to confidentiality regarding information pertaining to disability, including choice of disability disclosure
- Students have the right to accommodations that do not fundamentally alter course expectations or course standards

Responsibilities

- Students have the responsibility to meet with a Student Success Coach to determine courses and progress towards degree, certificate and/or coursework goals.
- Students must meet qualification criteria and maintain essential institutional conduct for services, programs, courses, activities and facilities.
- Students have the responsibility to request accommodations before the beginning of each academic year through Accessibility Services.
- Students have the responsibility to supply relevant and recent documentation supporting a disability.
- Students have the responsibility to inform Accessibility Services of changes in course schedule, instructor, or location.
- Students have the responsibility to follow the procedures and guidelines for implementing accommodations
- Students have the responsibility to seek academic supports or assistance when struggling to meet course expectations

Student Grievances and Appeals

The college will ensure that students be served equitably and appropriately at all times.

Please refer to Board Policy 5.40

Confidentiality

The Family Education Records Privacy Act (FERPA) governs the release of information pertaining to a student's disability. Information about a student's condition is released only to those college employees with an educational need to know in order to perform the duties of their jobs. The college does not need the student's permission to release information about his or her need for accommodations to those college employees with an educational need to know in order to perform essential elements of his or her job.

The student will need to complete a Release of Information if he or she would like Accessibility Services to discuss his or her disability and need for accommodations with an individual who does not work for the college.

Important Contact Information

Accessibility Services

Lincoln Land Community College Millennium Center, Room 1120

Kim Eddings, Director Accessibility Services 217.786.2599 or kim.eddings@llcc.edu

Kim Alexander, Accessibility Services Specialist

217.786.2396 or Kimberly.alexander@llcc.edu

Elaine Higgason, Accessibility Services Program Assistant

217.786.2869 or elaine.higgason@llcc.edu